

Five things families wish you knew

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tinyurl.com/cpcocepadlet



1

It matters how you talk with us.

Be honest, be clear, be kind.

2

Referral to palliative care is not a failure.

Learn how to refer to palliative care and refer early.

3

A person in palliative care still has hopes, dreams, and plans.

Get to know the person and their family.

4

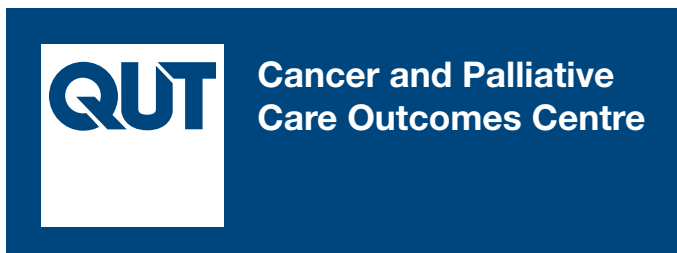
Little things make a difference in the end.

Small acts of kindness leave lasting impressions.

5

Your job doesn’t end after our loved one dies.

Support needs to carry on after death, even in the smallest of ways.



PALLIATIVE CARE EDUCATION & TRAINING COLLABORATIVE



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In November 2022, interviews were conducted with 10 palliative care consumers to understand what carers expect from quality palliative care. The experiences of consumers were collated in a narrative story highlighting patient and family member interactions with healthcare professionals throughout their palliative care journey, their enduring impact, and lessons learnt.

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